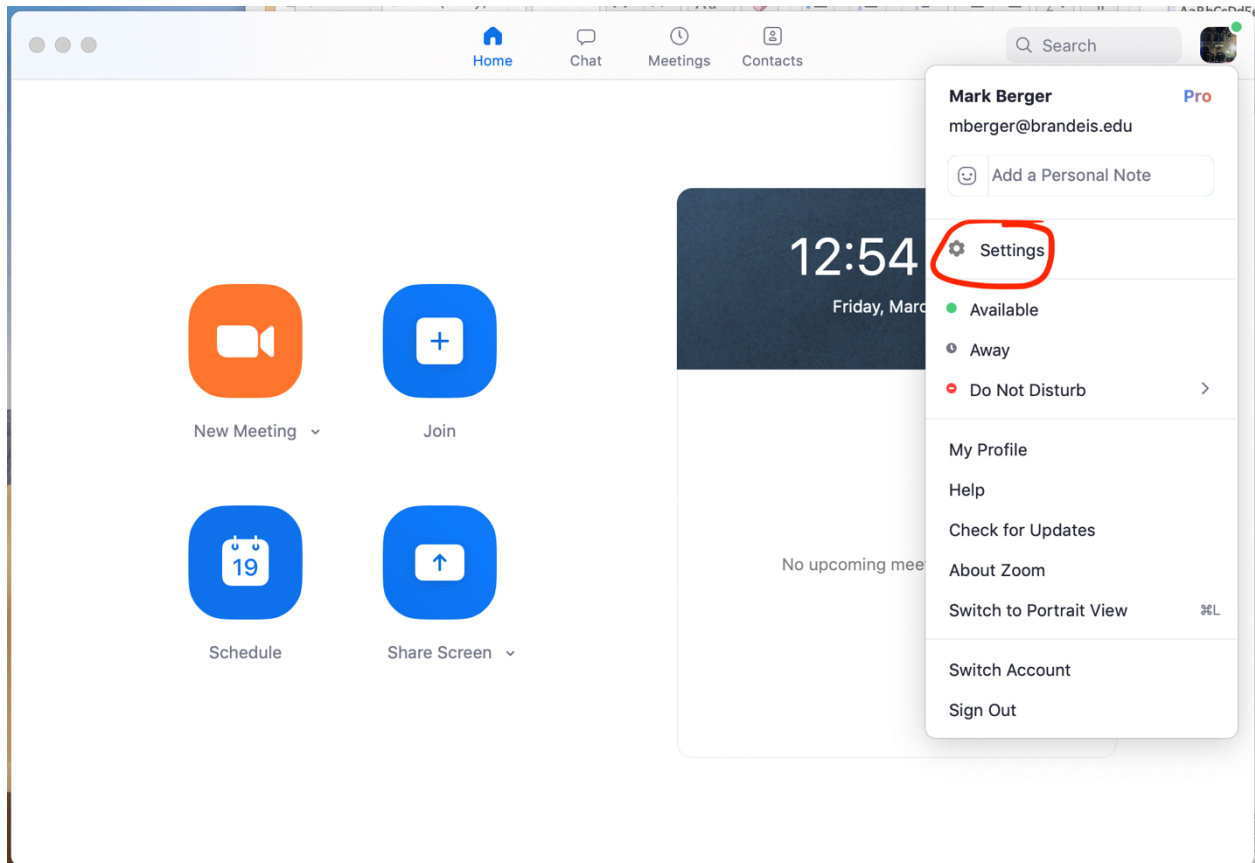
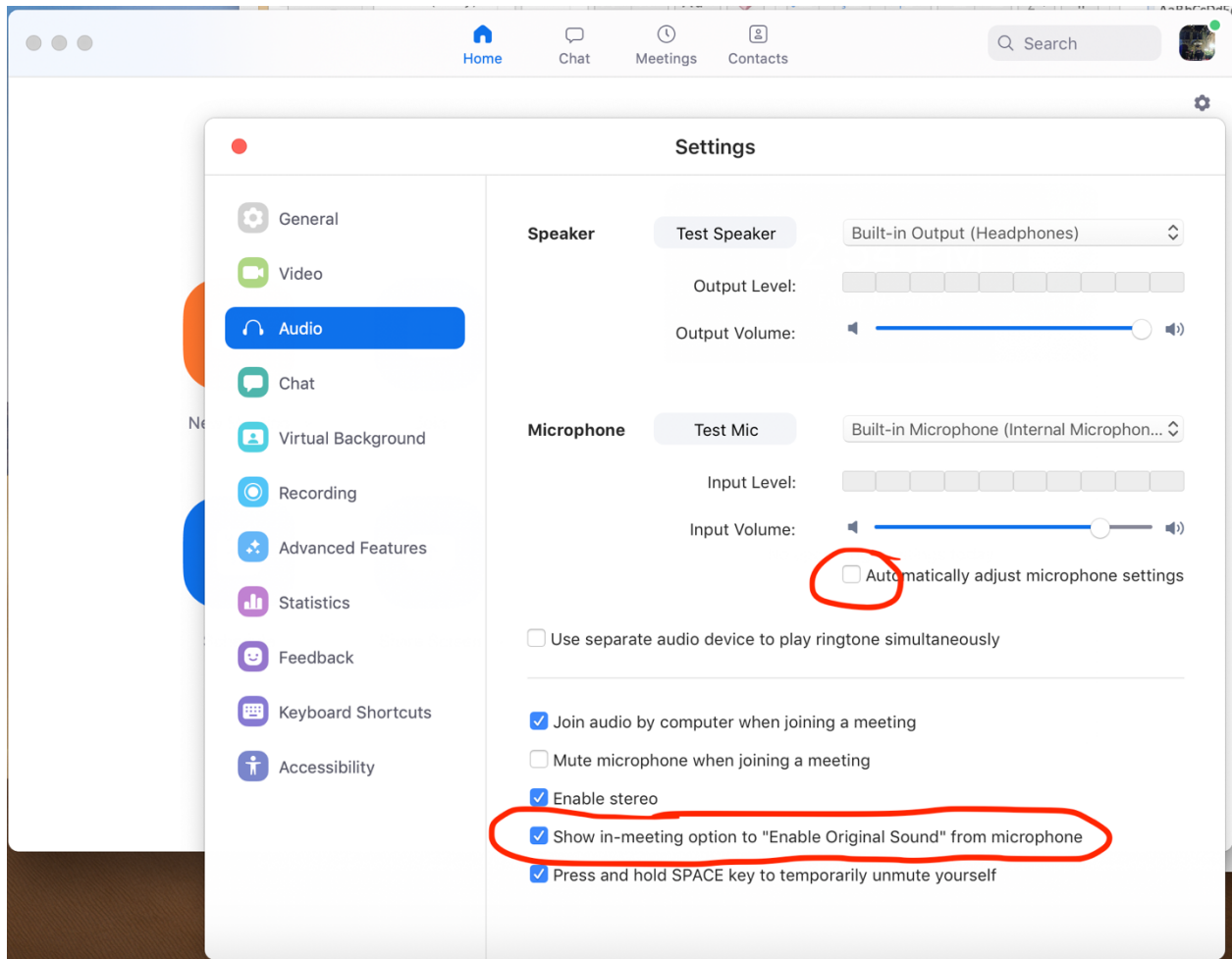


Optimizing sound quality for zoom lessons:

In the zoom app, go to settings by clicking on your avatar in the upper right corner:

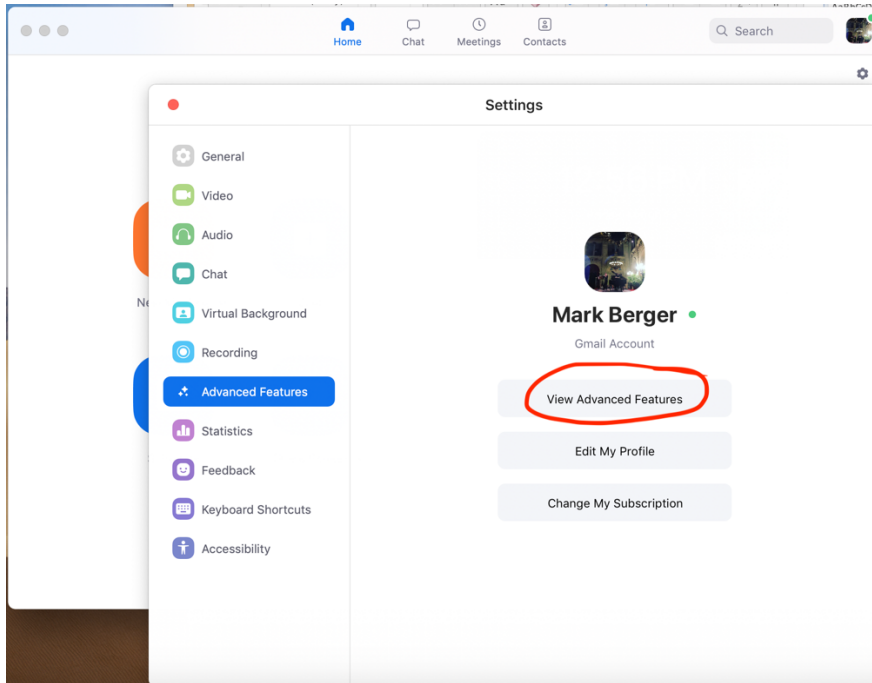


In the settings menu, go to the Audio tab, and make sure to de-select “Automatically adjust microphone settings” as this will automatically compress and distort your audio. Also, make sure to check “Show in-meeting option to “Enable Original Sound” from microphone”.

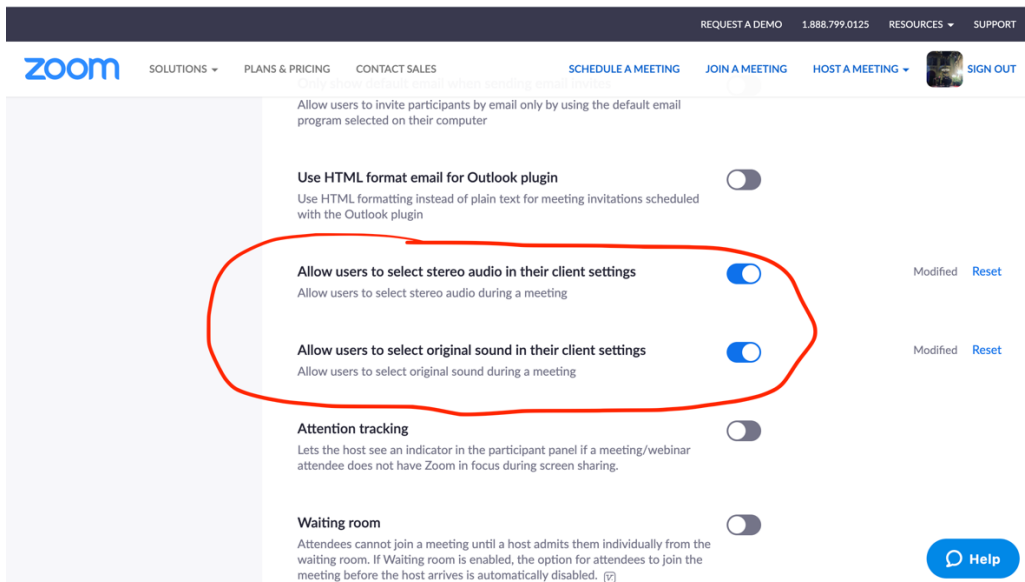


If the “show in-meeting option to enable original sound” option does not appear in your audio settings, you need to enable it through the Advanced Features tab, which will take you to your account settings in a web browser as shown in the next step.

From the Advanced Features tab, click “View Advanced Features”

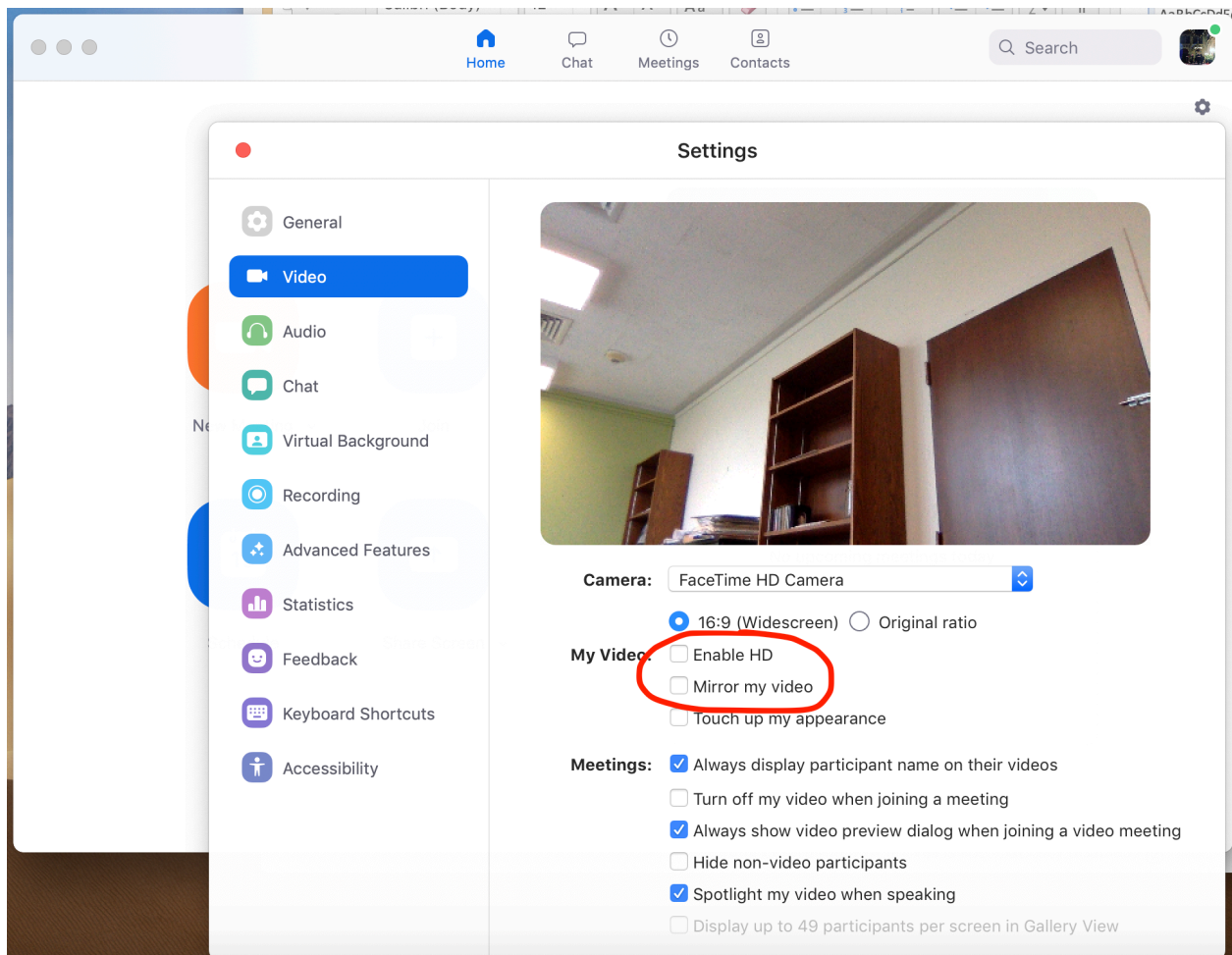


In the browser window that pops up, you will need to log into Zoom (N.B. – to log in to zoom through the browser, I had to click the option to login through google, where my Brandeis login worked). Once logged in, scroll down a ways and you will find the option “Allow users to select original sound in their client settings,” which you should activate.

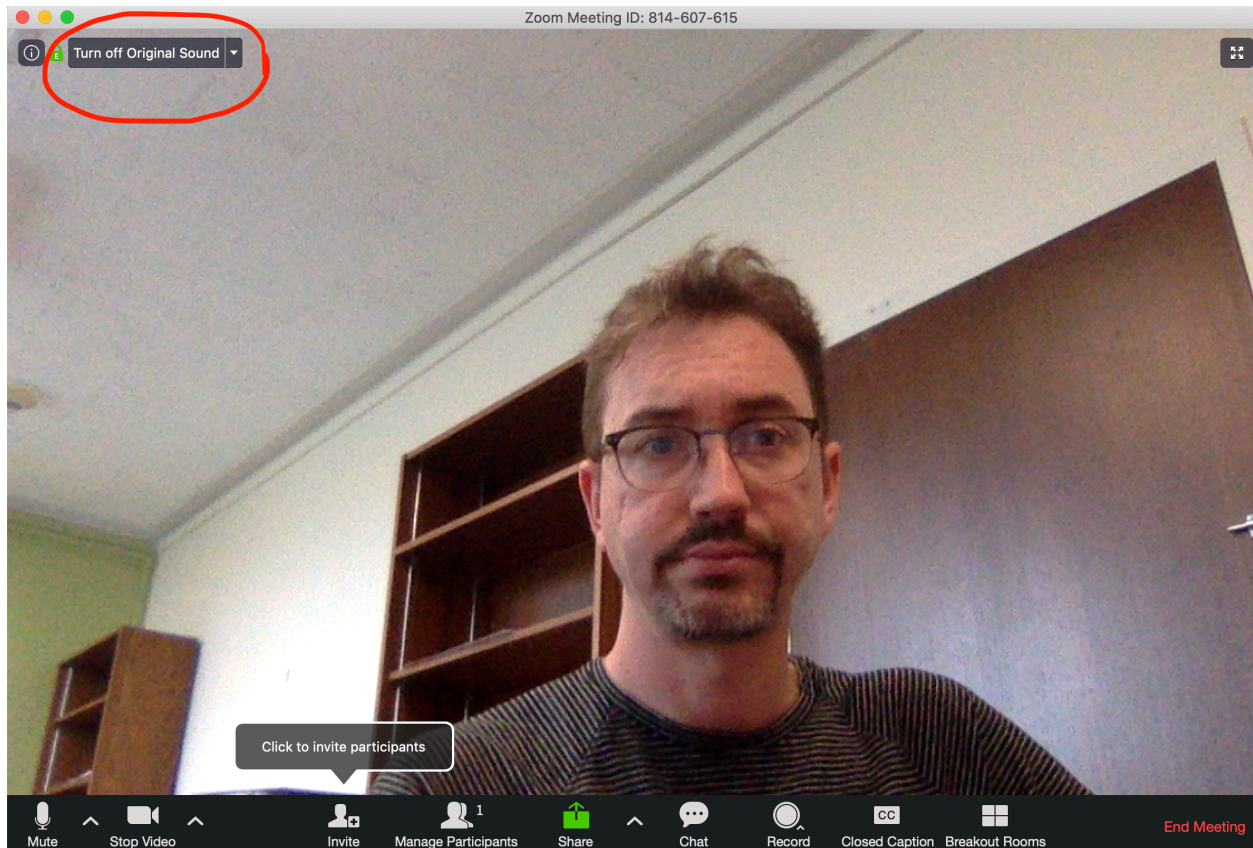


After doing this, log out of your zoom app, and back in and the option to turn on original sound should now appear in your app settings under Audio.

Next, you should uncheck the Enable HD video option, found under the Video tab in the settings. Keeping HD video on prioritizes visual over audio, so by turning it off you free up much more bandwidth so that the audio can transfer better. You will also want to make sure that “mirror my video” is unchecked, or else the student will see you in mirror image.



Next time you start a meeting for a lesson, make sure “original sound” is turned on.



This option is only available for laptop and desktop versions of the app, so try to encourage your students to use a computer whenever possible – the mobile and ipad versions of the app are much more limited in terms of sound options.

Also – if you or your student happens to have a USB condenser microphone, that will capture the audio far better than the built in computer mic, and any kind of plug-in speaker will be far better for audio playback than the built-in computer speakers.